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April 9, 2008

Dear Solar Trade Allies,

We would like to inform you that our residential solar water and pool heating applications will now be processed by staff of Conservation Service Group (CSG), the organization that currently delivers Energy Trust's Home Energy Solutions program. CSG is well equipped to handle the increasing number of solar water heating applications and has an excellent history of customer and contractor service with Energy Trust's efficiency programs.

**This transition will not change the process for submitting applications or receiving approvals and incentive payments.** You will continue to use the same fax number and mailing address printed on all forms to submit paperwork. Incentive checks, project review and inspection documentation, and application non-acceptance notifications will come from CSG.

**If you have questions about a residential solar water or pool heating project or the status of a payment, please contact the CSG staff directly at 1-866-311-1822.** Technical questions should still be directed to David McClelland, Solar Program Coordinator, at 503-459-4073, or to your assigned Energy Trust inspector.

Spencer Plumb will continue to handle the Solar program's cooperative advertising in his role as Communications and Marketing Assistant.

Please be patient as we finalize this transition over the next few weeks. If you have any questions or concerns about this change, feel free to contact me at 503-459-4071.

Thank you,

A handwritten signature in black ink that reads "Lizzie Giles". The signature is written in a cursive, flowing style.

Lizzie Giles

Residential Solar Project Manager