CUSTOMER FEEDBACK FORM

SOLAR PROGRAM

EnergyTrust of Oregon, Inc.

I. CUSTOMER SITE INFORMATION

Date _____

Name _____

Address _____

Phone Number _____

Address of Project Install _____

Name of Contractor _____

☐ Tenant
☐ Owner

Area of Concern:
☐ installation
☐ workmanship
☐ products
☐ warranty
☐ contractor/conduct
☐ funding/costs
☐ damage
☐ inspector/process
☐ other _____

II. CUSTOMER: PLEASE COMPLETE THIS SECTION *(Use additional space if needed.)*

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_____ _____

Signature Date

Return this form to the address below

Note: The purpose of this form is to seek feedback from you, the Customer, with respect to the sale or installation of a solar system under the Energy Trust of Oregon ("Energy Trust") Solar Program. While we greatly appreciate receiving your feedback, we wish to stress that Energy Trust has made no representations with respect to the system or the contractor. Energy Trust's sole function is to provide the Contractor with an incentive payment according to the terms of its Solar Program. Therefore, Energy Trust assumes no responsibility for resolving any concerns or problems you may have with your contractor, the manufacturer of any equipment, or your utility, and urges you to seek redress directly with those parties if you are experiencing problems or concerns. As a result, you should not expect to receive any communication from Energy Trust with respect to this form.

Renewable Energy Program Manager, Energy Trust of Oregon
851 SW Sixth Ave., Suite 1200 Portland, OR 97204
Toll-Free 1-866-368-7878 ♦ Fax 503-546-6863 ♦ E-mail solar@energytrust.org

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